Design for IT Modernization at State



Project Title	Design for IT Modernization at State
Project	Are you a Design Thinker? Help us engage State Department stakeholders impacted by
Summary	IT modernization efforts to better understand their needs, motivations, and limitations!
Country	United States

Project Description

The U.S. Department of State is modernizing its information technology (IT) ecosystem, including its systems, platforms, devices, and, its practices for using them. These modernization efforts support diplomatic practitioners in the field, for whom real-time connection, access to information, and communication are essential. This project's goal is to engage with Department stakeholders impacted by IT modernization efforts in order to better understand their needs, motivations, and limitations. Team members will conduct this engagement through surveys, interviews, observations, and other methods for user research, and, offer analysis that can help inform decisions among leadership. Ideal candidates for this project will have demonstrated familiarity and experience with human-centered design and design thinking.

Required Skills or Interests

Skill(s)
Analytical writing
Design thinking
Research
Writing

Additional Information

None

Language Requirements

None